



Family Child Care Business Innovation Manager, Connecticut

All Our Kin, Inc., a nationally-recognized, Connecticut-based nonprofit organization that trains, supports, and sustains community child care providers to ensure that children and families have the foundation they need to succeed in school and in life, seeks a Family Child Care Business Innovation Manager to implement a shared services model and support family child care providers in significantly enhancing the sustainability of their family child care programs. This is a full time position.

All Our Kin first opened its doors in a New Haven housing development in 1999 with two staff members, six mothers, six children, and one core belief: all children deserve access to high-quality early learning opportunities. As Connecticut has explored ways to sustain high-quality child care in a time of great economic hardship, communities and agencies throughout the state have sought to learn from and build on All Our Kin's best practices. In response to this demand, All Our Kin expanded beyond New Haven, and is currently serving providers in Bridgeport, Norwalk, Stamford and New York City as well. Today, we serve over 400 family child care providers; these parents and educators in turn serve over 2,400 children in our community. To learn more about our work, please visit www.allourkin.org.

We are searching for enthusiastic team players who are looking to make an impact and are excited about being a part of an effective, growing and dynamic nonprofit organization. We offer competitive salary and benefits, a flexible schedule, and the opportunity to work with a team of skilled and motivated professionals. All Our Kin has offices in New Haven, Bridgeport, Stamford and the Bronx. The Family Child Care Business Innovation Manager will have the option of working primarily from the New Haven, Bridgeport or Stamford location; however, s/he will need to occasionally travel to the other All Our Kin offices.

Shared services are the consolidation of business operations to eliminate redundancy and save money. All Our Kin will develop a model to enable multiple family child care providers to share resources - potentially including staff, information, services and skills - in order to improve their capacity to provide high quality care. This model will be tested at All Our Kin and shared with other family child care networks in Connecticut. Key responsibilities of the Family Child Care Business Innovation Manager include:

- Shared Service Model Selection & Customization
 - Coordinating the process to solicit feedback from All Our Kin staff, family child care providers and national experts to identify specific capabilities All Our Kin should provide in the Shared Services model.
 - Identifying the technology platform best suited to meet the needs of the shared service model.

- Working with the technology vendor to customize the platform to meet the needs of All Our Kin and Connecticut family child care providers.
- Shared Services Implementation
 - Developing a comprehensive project plan from shared service model creation through implementation, including pilot with subset of family child care providers.
 - Managing progress of all stakeholders involved in the development and implementation of the shared services platform, including the technology vendor and other All Our Kin colleagues.
 - Ensuring timely roll-out of shared services model to family child care providers in All Our Kin's network.
 - Developing & coordinating bi-lingual (English & Spanish) onboarding process to enroll family child care providers in shared service model.
- Continuous Evaluation & Program Improvement
 - Evaluating effectiveness of shared services roll out as well as the services provided.
 - Leading process to identify opportunities for program improvement, including collecting provider feedback, and implement changes.
 - Creating documentation that can be shared with other family child care networks implementing a shared service model
 - Supporting other family child care networks in implementing the shared services model

The Ideal Candidate Will:

- Believe in the All Our Kin mission and have a deep commitment to the well-being of children, families, and child care providers,
- Exhibit a strong ability to build strong relationships with diverse stakeholders,
- Have the ability to facilitate group conversations, and solicit and respond to feedback from multiple stakeholders,
- Possess excellent project management skills,
- Be highly entrepreneurial,
- Have significant experience with technology applications and have excellent computer skills
- Have strong organizational skills and attention to detail, with a demonstrated ability to work independently
- Have a Bachelor's degree; advanced degree preferred,
- Have a car or other means to travel to throughout Connecticut,
- Be available and willing to work some evenings and weekend days.

Bilingual candidates (English & Spanish) are strongly encouraged to apply.

Benefits of Working at All Our Kin

All Our Kin's small size, focus on innovation, and collaborative model of program development make it possible for staff members to get a close look at the workings of a growing, high-impact nonprofit organization at the cusp of two critical issues: job creation and child care. The organization's commitment to mentorship and professional development guarantee that each staff member will receive individual time and attention, and will serve as an integral member of our highly skilled and

mission-driven team. All Our Kin is a rapidly growing organization and we strongly believe in developing and growing staff members along with the organization.

All Our Kin is an equal opportunity employer and recognizes that diversity and opportunity are fundamental to children's lives and to our work. To apply please email a cover letter and resume to: job.2wypd@allourkin.recruitee.com